

**FREE** INSTALLATION & EQUIPMENT  
For A Limited Time Only. Act Now!

WORTH RM500!



**Business Package**

Items	<b>BIZ 20</b> RM899.00/month	<b>BIZ 10</b> RM599.00/month	<b>NEW</b> <b>BIZ 20</b> (Dynamic IP) RM359.00/month	<b>NEW</b> <b>BIZ 10</b> (Dynamic IP) RM 289.00/month	<b>NEW</b> <b>BIZ 5</b> (Dynamic IP) RM199.00/month
Package Price	<b>RM 899</b>	<b>RM 599</b>	<b>RM 359</b>	<b>RM 289</b>	<b>RM 199</b>
IP Address	Fixed IP	Fixed IP	Dynamic IP	Dynamic IP	Dynamic IP
Add - On 5 Fixed IP	RM300	RM300	N/A	N/A	N/A
Monthly Free Calls	RM 100	RM 50	RM 50	RM 30	RM 0
Contract Period	24 months				
FREE VASes	-2GB E-mail -2 x TM Wifi ID -10GB Web Hosting -5GB e-Storage Basic -1 x Infoblast acc -3 user license Online Guard -3 user license iShield Plus	-2GB E-mail -1 x TM Wifi ID -10GB Web Hosting -5GB e-Storage Basic -1 x Infoblast acc -2 user license Online Guard -2 user license iShield Plus	-2GB E-mail -1 x TM Wifi ID -10GB Web Hosting -1 x Infoblast acc	-2GB E-mail -1 x TM Wifi ID -10GB Web Hosting -1 x Infoblast acc	-2GB E-mail -1 x TM Wifi ID -10GB Web Hosting -1 x Infoblast acc
Call Rates					
Favorite 5 to TM	FREE	FREE	FREE	FREE	3 sen / min
Favorite 5 to Others	9 sen / min	9 sen / min	9 sen / min	9 sen / min	12 sen / min
To TM Fixed	3 sen / min	3 sen / min	3 sen / min	3 sen / min	5 sen / min
To Others	12 sen / min	12 sen / min	12 sen / min	12 sen / min	15 sen / min
IDD rate	iTalk rate	iTalk rate	iTalk rate	iTalk rate	Normal rate

# VIP5



RM149.00/month

# VIP10



RM199.00/month

# VIP20



RM249.00/month

## Video

- HyppTV Basic channels

- HyppTV Basic channels

- HyppTV Premium channels

## Internet

- Download / Upload up to 5Mbps
- Dynamic IP
- 60GB download per month (shall not be imposed immediately)

- Download / Upload up to 10Mbps
- Dynamic IP
- 90GB download per month (shall not be imposed immediately)

- Download / Upload up to 20Mbps
- Dynamic IP
- 120GB download per month (shall not be imposed immediately)

## Voice

- **FREE** calls to TM fixed lines nationwide
- **FLAT RATE** 10sen/min to all mobiles and other fixed line numbers
- Normal IDD rates

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## FREE

- DECT Phone, Residential Gateway (WiFi b/g/n) & Set-Top-Box (STB)
- 1 x Streamyx Zone ID
- 1 x 2GB e-mail
- 1xInfoBlast account
- 1 x Internet Security (Online Guard + X-Filter iShield Plus)

- DECT Phone, Residential Gateway (WiFi b/g/n) & Set-Top-Box (STB)
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# STANDARD UNIFI INSTALLATION

## Standard Installation Rules

### Table of Standard Installation

Standard Installation (Free)	Additional Charges Beyond Standard Installation
≤ 15m of fibre cable FTB-BTU*	> 15m Charge: RM50/5m
≤ 15m of RJ45 cable BTU - RG - STB/PC	> 15m Charge: RM25/5m
≤ 15m of RJ11 cable BTU - DECT Phone	> 15m Charge: RM15/5m
≤ 30m Raceway (casing for wiring)	> 30m Charge: RM25/5m



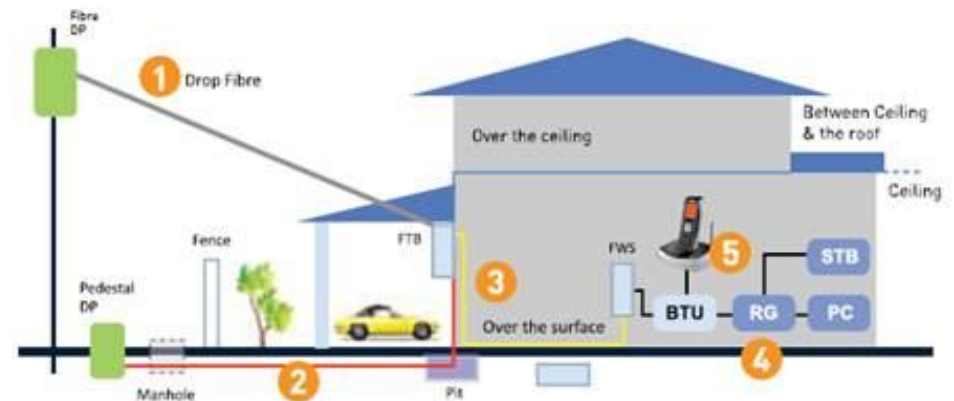
1. Additional charges beyond Standard Installation will be included in the bill.
2. Rewiring Charge of RM150 will be applicable if customer requests the said service after 1st time installation. Additional cable length is applicable (if any)
3. Fibre cable will be provided up to 15 metres to the customer's preferred location. However 15 metres of RJ45 and 15m RJ11 cable will be provided to customer..

### Standard Installation

1. A fee of RM 200 will be imposed for standard installation.
2. All wiring work carried out will run along the surface of walls and enclosed in a casing called 'raceway'.
3. If additional cabling is required beyond what is provided in the standard package, extra charges will be imposed.
4. These extra charges will be stated in customer next bill. No Cash payment is to be made.

## Standard Activities for FTTH

### Landed property - residential



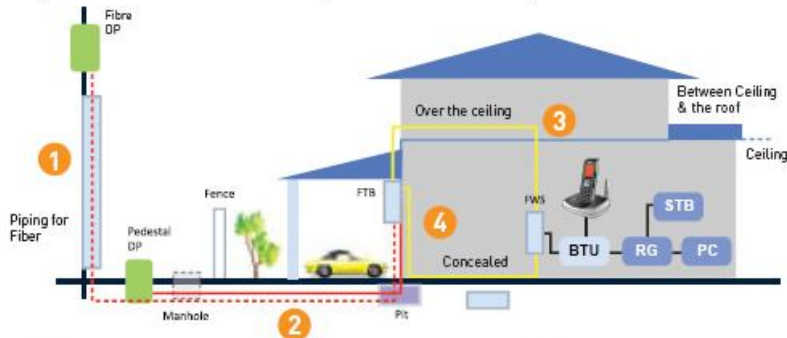
- 1 Standard OH
  - 2 Underground
  - 3 FTB - BTU (15m) Surface Cabling - Raceway
  - 4 BTU-RG-STB/PC (15m) Surface Cabling - Raceway
  - 5 BTU - DECT Phone (15m)
- Possible scenarios:
- Not blocked
  - Blocked without Local Authority Permit\*
  - Blocked with Required Local Authority Permit\*
  - Blocked within customer's Premise (surface cabling)

# NON STANDARD UNIFI INSTALLATION

## Non - standard Activities for FTTH

### Landed property - residential

Non - Standard activities are commonly carried out upon customer's request for installation beyond standard requirements.



- 1 Standard OH but Request UG
- 2 UG blocked within Customer's Premise (conceal at porch)
- 3 Conceal Ceiling
- 4 Conceal Wall

### ATTENTION!!

1. All cost inclusive Labor charge & Material pay by cash
2. Works include 30 days guarantee period and performed and paid to authorized TM contractor only
3. TM Contractor need to issues receipt and discount can be negotiated between customer & contractor

### Non – Standard Installation

1. Non Standard installation includes concealed wiring, wiring over the plaster ceiling, underground or buried cabling.
2. Customer need to hire their own contractor to carry out non-standard installation activities or customer may select one from TM's list of panel contractors.
3. Charges will be imposed for non-standard installation activities.
4. Charges quoted will cover the cost of workmanship only. These charges are to be settled in cash with the contractor.
5. Any material cost involved will be charged in your next bill.

Item Number	Description	Charging Parameter	Pricing (RM)
<b>RESIDENTIAL &amp; BUSINESS PREMISE</b>			
1	Overhead DP – request UG (terrace) –surface wiring	1st 15m (last pole to FTB)	452
		Additional metre	19
2	Overhead DP – request UG (bungalow/semi D/factory /shop) – surface wiring	1st 25m ( last pole to FTB )	603
		Additional metre	19
3	Overhead DP – request UG (terrace) – concealed at porch	1st 15m ( last pole to FTB )	965
		Additional metre	30
4	Overhead DP – request UG (bungalow/semi D/factory /shop) – concealed at porch	1st 25m (last pole to FTB)	1395
		Additional metre	30
5	Concealed UG at porch	1st 15m (fence to FTB)	818
		Additional metre	31
6 i	Over the ceiling cabling	1st 15m (internal fibre FTB to BTU)	315
		Additional metre	16
ii	Over the ceiling cabling	1st 15m (RJ45 BTU to CPE)	318
		Additional metre	14
7 i	Conceal internal cabling	1st 15m (internal fibre FTB to BTU)	612
		Additional metre	36
ii	Conceal internal cabling	1st 15m (RJ45 BTU to CPE)	627
		Additional metre	30
8	3M internal wiring solutions	[future options – price to be determined]	

## Installation (General Requirements)

1. Customer must be present during the installation time.
2. Before any work commences, customer will be required to sign-off on the Work Order Acceptance Form.
3. Minimal Drilling will be involved to connect the fibre from the outside to the inside of your office.
4. Access to 4 power points for the equipment installed will be required. No installation appointment will be made for premises undergoing renovation.

## For High- Rise Buildings

If customer office located in a high-rise building, customer assistance to get the cooperation of the building management (permission, access, etc) is required to facilitate installation activities.

If the office is served by internal copper cabling, customer must terminate their existing fixed line broadband service (if any) in order for us to install Unifi over the same wiring into customer office.

## \*\*\*Service Contract

Unifi service contract is for **24 month**.

If service is terminated within this contract period, a penalty of **RM500** will be applied for customer.

Relocation is possible in Unifi areas and is subjected to service availability. A relocation fee of **RM300** will be charged and included in the customer's bill. For customer whose contract has already expired, a waiver of the relocation fee will be provided if they renew their contract for another **12 month**. If not, they will be subject to the relocation fee if applicable.